

AUDITS, INSPECTIONS, AND REPORTS

SECTION	SUBJECT
1	AUDITS AND INSPECTIONS
1.0.	General
2.0.	Contract Performance Reviews
3.0.	Renegotiation Audits
2	REPORTS
3	MONTHLY REPORTS
1.0.	TRICARE Contractor Monthly Workload Report Instructions
2.0.	TRICARE Contractor Monthly Cycle Time/Aging Report Instructions
3.0.	Contractor Monthly Toll-Free Telephone Report
4.0.	Contractor TRICARE Service Center Telephone Report
5.0.	Monthly Beneficiary Telephone Calls Requesting Participating Provider Information Report
4	WEEKLY REPORTS TO TMA
1.0.	Enrollment And Claims Processing Statistics Report
2.0.	Claims Aging Report By Status/Location
5	FRAUD AND ABUSE REPORTS
6	MANAGEMENT DATA REPORTING
1.0.	Network Adequacy Reporting
2.0.	Provider Satisfaction Reporting
3.0.	Resource Sharing Reporting and Certification
4.0.	Utilization Management Reporting
5.0.	Quality Management Activity Report
6.0.	Clinical Quality Management Annual Report
7.0.	Beneficiary Services And Access Reporting
8.0.	Reports To MTF Commander
9.0.	Staffing Level Report
10.0.	Resource Support Report
7	SPECIAL REPORTS
1.0.	<i>General</i>
2.0.	<i>Ineligibility report</i>
ADDENDUM A	- FIGURES
	Figure 15-A-1 - TRICARE Contractor Monthly Workload Report - Network/Non-Network/Medicare BRAC, TMA Form 742
	Figure 15-A-2 - TRICARE Contractor Monthly Cycle Time/Aging Report - Network/Non-Network/Medicare BRAC, TMA Form 743

